



Since its inception in April 1983, Protection Services has been committed to supporting the vision, mission and values of VIHA by providing a safe and secure environment for the people of the islands.

Other branches within our sector of Protection Services include:

- Fire Safety & Prevention
- Parking Services
- Security Systems

Within our portfolio of Logistics and Protection include:

- Protection Services as listed above
- Logistics
- Shipping/Receiving

## How to Apply:

- Visit the Vancouver Island Health Authority's website [www.viha.ca](http://www.viha.ca)
- Go to Careers page and create a profile with our VI Hire database
- Search VI Hire database for available job postings
- Apply to individual postings and wait to hear back



*Provide VIHA with a proactive service focused on innovative ideas that address staff and client safety and access*



**Island Health:  
Protection Services Officers**

[www.viha.ca](http://www.viha.ca)



## WHO WE ARE

Protection Services in partnership with the VIHA community and other agencies works together to ensure efficient access management and the security of staff, clients and assets of VIHA. Protection Services is dedicated to providing superior service during normal operations and in times of emergency and crisis.

At Protection Services, we are dedicated to providing the safest environment possible for our patients, families, visitors, faculty, and staff.

We intend to improve upon our successful efforts to create a safe and secure environment using the best technology, resources, and people available, whether it's Protection Services in house security or contract security personnel.

For your safety, Protection Services consist of 100 employees and has the option of 375 Contract security officers who are highly trained and dedicated to the safety of all patients, visitors, and staff members within Vancouver Island Health Authority (VIHA).

## WHAT WE DO

Protection Services and contract security responds to over 6250 incidents per month and are available 24 hours a day, 7 days a week. Some of the types of calls we respond include but are not limited to:

- Aggressive/Volatile individuals
- Patient standby requests
- Assist with patient care
- Theft investigations
- Suspicious persons
- Damage to property
- Security assessments
- Care plan collaboration
- Access control/ Security risk
- CCTV footage review
- Assist local police authorities
- Assist local ambulance personnel
- Assist local fire department
- Arrest
- Emergency response
- Fire Safety & Prevention
- Heliport operations
- Elevator entrapments
- Patient escort
- Staff escort
- Patrols
- First Aid

## HOW DO I BECOME QUALIFIED

All of our in house Protection Services Officers must be Provincially Licensed to work as a Security Officer in BC and must have successfully completed their Basic Security Training.

Additionally qualified applicants would also need to have successfully completed the Advanced Security Techniques training and be provincially licensed to carry and use handcuffs.

For more information on how to obtain these requirements please visit the Security Industry and Licensing website

<http://www.pssg.gov.bc.ca/securityindustry/>

Applicants should also be able to demonstrate strong conflict resolution skills and have at least two years relevant security related experience and/or equivalent experience within Health Care or Emergency Services such as Police, Fire, Ambulance or Military whether employed or through volunteer