

August 5, 2022

## Update on Sointula Health Centre services in August

Due to limited staffing availability Island Health is advising community residents and visitors to the area that primary health care services will not be available at the Sointula Health Centre from August 5 to August 12.

People wishing to book an appointment with the visiting physician or a registered nurse can still phone 250-973-2373 to book.

Walk-in ambulatory care services, such as wound care, antibiotic injections and dressing changes will not be available during this time.

Lab services (bloodwork) normally provided on Wednesdays and Fridays will not be available on August 10 and August 12. Patients with routine scheduled bloodwork that cannot wait until the next scheduled lab day (August 17) should call 250-973-2373 to make alternate arrangements.

Island Health has coordinated outreach community care for homebound individuals who access community care services at the health centre.

Travel Assistance Program (TAP) forms are available through the visiting physician's office by calling 250-956-3377.

If you are experiencing a medical emergency, call 911 or attend your nearest emergency department immediately. Confidential health information and advice from a registered nurse is available toll free, 24/7 by calling HealthLink BC at 811.

Services are expected to resume as normal on August 15.

Island Health acknowledges this is not an ideal situation for the community and we sincerely apologize for any inconvenience experienced by this temporary service reduction.

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