

July 31, 2020

Summary of Medical Health Officer's recommendation to end the administration at Comox Valley Seniors Village

On September 30, 2019 Island Health's Board of Directors appointed an administrator to oversee the day-to-day operations at Comox Valley Seniors Village (CVSV) long-term care home. The six-month appointment was extended in March 2020 and required Board review prior to July 31.

On July 29, 2020, the Board made the decision to end the administrator's appointment. The Board's decision was informed by a recommendation from North Island Medical Health Officer Dr. Charmaine Enns.

Dr. Enns' recommendation stated, in part:

- After reviewing recent reports from the administrator and Licensing, Dr. Enns was satisfied that an administrator is no longer required at CVSV and legislated standards of care were being met.
- In her March recommendation to extend the administrator, Dr. Enns outlined key criteria which should be met before ending the administrator's appointment. They included development of a plan for transitioning management of the home to the operator, policy changes developed by the administrator are approved and implemented, training and education processes for staff are functioning, and all key management positions are filled.
- In her July update report, Dr. Enns noted all criteria outlined in March were either partially or fully satisfied.
- Licensing and the administrator concurred that the oversight of the administrator is no longer necessary at CVSV.
- The Board's decision to appoint and then extend the administrator's appointment has resulted in significant system improvement and compliance with legislated standards of care, ensuring safe and dignified care for the residents of CVSV.

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