


Island Health Performance Measures

Long-term Care Wait Time



Year to Date Performance	13%	Performance Assessment	 Red
Island Health Target	Greater than or equal to 50%	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

The Long-term Care (LTC) Wait Time indicator reports the percentage of clients initially placed into long-term care within 30 days of being added to the waitlist from all source locations.

These source locations include acute care hospitals, community (including individuals' homes, specialized mental health facilities, assisted living homes, private long-term care homes, and group homes), as well as out of region.

Island Health recognizes the importance of ensuring patient care needs are met in a timely manner. Delays in admission may mean delays in optimal care, and negatively impact access and flow within hospitals.

What is the target?

Island Health's is that 50% or more of patients will be placed within 30 days of being added to the LTC waitlist.

Higher rates are better.

How are we doing?

As of November 2024, Island Health was not meeting the target.

What actions are we taking?

Several initiatives are underway reduce wait times, including admitting patients to long-term care from hospital seven days per week, as well as the development of an admission guide for all sites to improve processes.