


Island Health Performance Measures

Surgeries Waiting Longer Than Clinical Benchmark



Year to Date Performance	57.0%	Performance Assessment	 Red
Island Health Target	Less than or equal to 39.7%	Performance is significantly outside acceptable range; take action and monitor progress.	

What do we measure and why?

Shorter wait times for scheduled surgeries indicate better access to health care. Receiving surgery promptly is important to patient wellbeing.

Wait time is defined as the period of time from when the hospital receives a request for surgery until when the surgery is performed. This measures the percentage of scheduled surgeries performed that waited less than or equal to the clinical wait time benchmark for their particular surgery.

Only scheduled surgeries are included. Most heart surgeries and corneal transplant surgeries are excluded from this measure as well as surgeries where the priority level is unknown.

The reduction of wait times and waitlists is an Island Health priority.

What is the target?

Island Health's target is that no more than 39.7% of surgery cases wait longer than the clinical benchmark.

Lower rates are better.

How are we doing?

As of November 2024, Island Health was not meeting the target for this measure.

What actions are we taking?

Island Health is continuing to focus on maintaining and expanding surgical capacity, and improving surgical access for urgent patients and those who have been waiting more than 52 weeks. Additionally, focus continues on increasing health human resources (in particular anesthesiology, perioperative nursing, and post-anesthesia recovery nursing) to reduce temporary operating room closures due to staffing.